



Fall Backshop Attendant

Company Overview

Come work & play what is one of the best golf experiences in the Greater Toronto Area. For over 35 years we have been tweaking our formula to create a place for the game that builds excitement, a welcome that brings warmth and an attitude that makes it fun for everyone – our mission – Excitement, Warmth and Fun!

Our property is a complete “stunner” ...just over 30 minutes from downtown yet completely immersed in 300 acres of the most magnificent forests of the Oak Ridge Moraine. Just tour down the driveway to set the stage for a great experience!

The clubhouse and all surrounding buildings are styled as they should be in this natural setting- timeless log buildings that remind you of some of your best summer cottage days. You'll feel immediately relaxed and comfortable in this environment.

It's the staff that makes it fun. Over 35 years, we've worked with many hundreds of people that are now part of the Pheasant Run Community. We're proud of our connection with them and the great community of players that have made Pheasant Run their golf destination.

Job Overview

Do you have experience working in a golf environment, managing equipment, and providing exceptional customer service? Pheasant Run Golf Club is hiring **Backshop Attendants!** If you are organized, have attention to detail, can work under pressure, and have a sense of urgency when it comes to delivering exceptional customer service, keep reading to see if this role is for you!

Backshop Duties

Golf Cart Management:

- Clean and maintain golf carts to ensure they are presentable and functional.
- Fill golf carts with gas and monitor fuel levels.
- Report any mechanical issues or damages to the supervisor.

Equipment Handling:

- Retrieve and store golf bags for members and guests.
- Clean and organize golf clubs and other equipment as needed.
- Assist in maintaining the driving range, including collecting and cleaning range balls.

Course Maintenance Support:

- Assist with setting up and taking down tournament equipment and signage.
- Support grounds crew with tasks such as maintenance around the clubhouse.

Customer Service:

- Greet and assist members and guests with their equipment needs.
- Provide excellent customer service and address any inquiries or concerns.
- Help with loading and unloading golf bags from vehicles.

Facility Upkeep:

- Maintain cleanliness and organization of the Backshop area.
- Ensure storage areas are tidy and equipment is stored properly.
- Monitor and restock supplies such as towels, tees, and golf balls.

Safety and Compliance:

- Follow all safety protocols and procedures to ensure a safe working environment.
- Use personal protective equipment (PPE) as required.
- Report any safety hazards or incidents to the supervisor immediately.

Additional Duties:

- Assist with special events and functions as needed.
- Perform other duties as assigned by the supervisor or management team.

Requirements and Qualifications

- High school level English communication skills.

- Prior experience in golf or a related field is an asset.
- Proven organizational skills and an attention to detail.
- Strong communication skills and a proven ability to work well in a team environment.
- Excellent customer service skills.
- Must be neat and professional in appearance.
- Ability to lift and carry heavy equipment (up to 50 lbs).
- Flexibility to work various shifts, including weekends and holidays.

PHYSICAL ENVIRONMENT and REQUIREMENTS

- Work under pressure
- Work in a fast-paced environment
- Inside Pro-Shop (and sometimes outside in a variety of weather conditions)
- Must be able to lift 25 LBS
- Long periods of standing on your feet
- Must be willing to work morning shifts, evening shifts, weekends and holidays

Pheasant Run Golf Club is committed to providing a fair and equitable work environment and encourages applications from qualified women, men, visible minorities, aboriginal peoples and persons with disabilities. As per the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act (AODA), Pheasant Run Golf Club will accommodate the needs of applicants with disabilities throughout all stages of the selection process. If you need accommodation during the recruitment process, please advise Human Resources.

To be eligible to apply for this position you must be legally entitled to work in Canada. We are not accepting international applicants without a valid work permit. We thank all applicants for their interest.

Only successful candidates will be contacted.

Job Type: Full-time Seasonal / Part-time Seasonal

Salary: \$16.55 per hour

Benefits:

- Company events
- Discounted food
- Golfing discount for yourself and guests
- Pro shop Store discount

Schedule:

- 8-hour shift
- Morning, afternoon, and evenings, weekends and holidays